

PRIME ECOSYSTEM

WHERE BUSINESS COMES TO THRIVE.



PRIME BUILD

Designed for construction companies for all facets of the industry including Insurance Repairs, Single Trades, New Homes and Renovations, and Restoration.



PRIME ASSESS

A comprehensive workflow management tool for the assessment and management of insurance claims across property, contents and motor.



PRIME RESTORE

Designed for restoration companies delivering water, mould and fire mitigation services, allowing for management of scheduling, assets/equipment, reporting and invoicing



PRIME MAINTAIN

Delivers an easy to use system for managing planned and unplanned maintenance activities allowing property managers to more efficiently maintain their property portfolios.

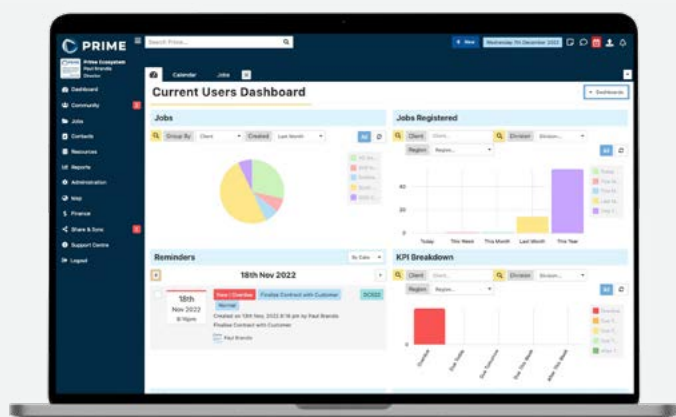
- > COLLABORATE
- > COORDINATE
- > CONSOLIDATE

Discover a revolutionary insurance assessing and repair software solution that helps you effortlessly manage all your job lifecycle tasks by seamlessly connecting insurers, builders, trades and policyholders.

With cloud-based backup and custom scalability built in, Prime Ecosystem amounts to complete job peace of mind with all deliverables clearly defined.

Book a free consultation today and reach your prime.

Desktop & mobile friendly. Available for: Desktop System, Apple iOS App, Android App.



Bettering your bottom line while helping grow your business.

- ✓ User-friendly dashboards
- ✓ Pre-made templates
- ✓ Real-time notifications
- ✓ On-demand support
- ✓ Unrivalled operational efficiencies

ABOUT

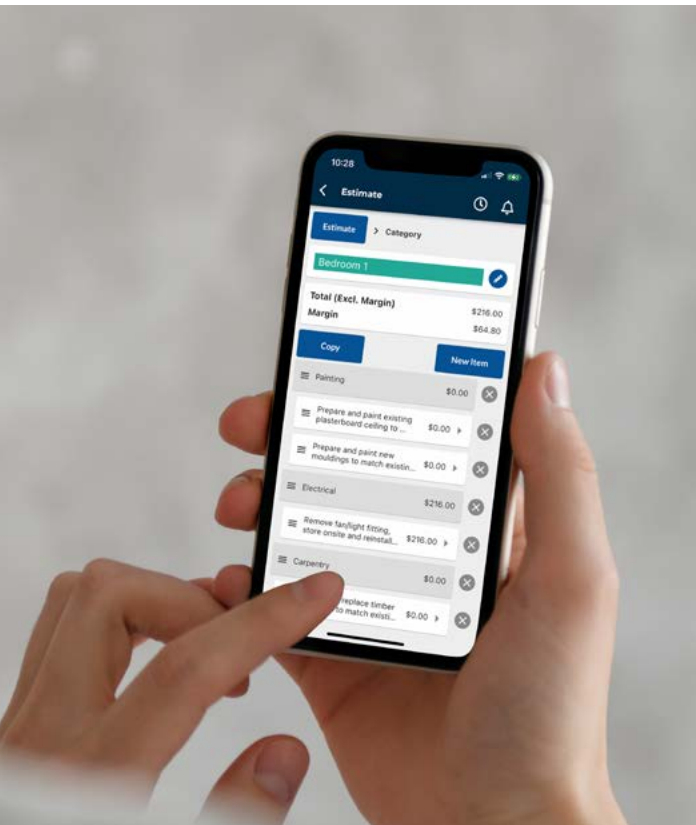
Prime Ecosystem Pty Ltd (Prime) was established to respond to a need in the insurance industry for a collaborative ecosystem that allows insurers, adjusters, brokers, supply chain partners and policyholders to coexist and seamlessly interact using a common platform.

The Prime platform has now evolved into the largest and most comprehensive insurance claims supply chain software solution across multiple markets, globally.

Purpose-built by claims and construction industry professionals, Prime has been specifically designed to address our client's current and future operational challenges. Continual compliance, functional and service enhancements ensure our clients and their principal work providers always receive future-proof product support that delivers correct first-time outcomes and low-touch claims processing in line with changing industry dynamics.

We've also made Prime the most configurable solution by adopting a low-development approach and removing double-keying and disparate processes. This allows our clients and user groups to tailor dashboards to their unique workflows and easily integrate other software like MYOB and XERO, resulting in optimal job autonomy through an effortless setup.

Keeping partnerships people-centric is another area we focus on, so our Prime account management team is on hand to help clients create their ultimate insurance claims supply chain interface. This includes support for a seamless Prime transition from outsourced business analyst and program management services. The outcome is total job management efficiency and stakeholder accountability from a single-source insurance claims supply chain solution that also helps grow your business and profits proportionately. A win-win all round.



> Be the experts.

We are the global experts in insurance claim supply chain software, delivered by a highly qualified team that infuses ingenuity, integrity and reliability into everything we do.

> Be the innovators.

Our quest to constantly innovate creates state-of-the-art job management solutions designed to improve the client experience and lead industry transformation.

> Be the difference.

We do it differently by offering clients a user-friendly software interface based on single-source simplicity that leverages valuable opportunities through streamlined job delivery.

> Be the person.

We strive to bring the human touch to a technical space by proactively communicating with clients and always being available to personally respond to individual requests.

OUR DIFFERENCE

USER > FRIENDLIEST

Our talented technicians are some of the best on the planet, making it their daily mission to continually improve Prime's user experience. Over 10,000 users and well **over 1 million successfully managed jobs** can't be wrong.

SECURITY > COMPLIANCE

This important governance area is covered by a dedicated Prime professional who diligently keeps abreast of regulatory compliance updates alongside our ongoing alignment with industry standards. We understand that when it comes to your insurance-related construction, restoration and maintenance jobs involving multiple parties, protocol and privacy are just as important as performance. We are ISO27001 accredited and undertake annual penetration tests.

TRANSFORMING > ENTERPRISE

As we grow and expand our operational footprint, we continually develop our digital services to meet the diverse job and reporting demands of SMEs through to multinational corporations without compromising on the human touch. We currently operate in Australia, New Zealand and the UK, with additional global expansion in the pipeline.

INSURANCE > REASSURANCE

We don't know a little about a lot; we know a lot about a little, being the insurance claims supply chain. Where others diversify to the point of product complexity and confusion, we've chosen to specialise and become the experts in job clarity and delivery. This depth of professional expertise results in an all-encompassing software ecosystem that includes comprehensive job touch points and real-time communication functions for timely action items.

PRACTICAL > PRODUCTS

Prime Ecosystem's undeniable power is that it can run your entire business regardless of size, structure and degree of external interaction.

Our suite of integrated products makes it easy for you to assess and manage all facets of insurance claims with an uncomplicated workflow management tool helping you drive the job lifecycle, be it construction-, restoration- or maintenance-related. With custom dashboards and settings, intuitive automation and instant scalability also offered as standard, Prime is the simplest insurance claims software to operate, giving you full autonomy to run your business your way.

FEATURES:

- **Customised workflows** allow for the business to tell the system how they want to run the jobs, not being dictated by how the system wants jobs being run.
- **All data is real time** throughout the entire business – real time data/management reporting, real time data from site via the Estimators, Supervisors and Trades.
- **Digitised Stakeholder engagement** for clients, customers and contractors – everything received via Share Links and Trade Portals directly into the job and instantly actionable.



PEAK EFFICIENCY

- ✓ Streamlined processes
- ✓ Real-time data and functions
- ✓ Simple to use
- ✓ KPI tracking

COST SAVINGS

- ✓ Report and letter templates
- ✓ Scope of works estimate templates
- ✓ Fast work orders
- ✓ API and software integration

JOB MANAGEMENT

- ✓ Real-time job tracking
- ✓ Accurate job planning

DATA REPORTING

- ✓ Comprehensive reporting
- ✓ User-friendly dashboards